

Problem	Possible Cause	Correction
Monitor will not operate.	<ol style="list-style-type: none"> 1. Monitor is disconnected from power cord/battery charger...batteries are discharged. 2. There is no power at the outlet. 3. Power cord/battery charger are defective 4. There is an internal part failure 	<ol style="list-style-type: none"> 1. Plug the power cord/battery charger into the monitor and outlet. 2. Locate an outlet with power. 3. Contact At Home Medical. 4. Contact At Home Medical
All the lights are flashing and the monitor is continuously alarming.	<ol style="list-style-type: none"> 1. There is an internal error condition determined by the apnea monitor. 	<ol style="list-style-type: none"> 1. Contact At Home Medical (the machine could have had a power surge.)
Alarm is continuous but there are no lights.	<ol style="list-style-type: none"> 1. No power, battery drained. 2. Internal part failure. 	<ol style="list-style-type: none"> 1. Connect power cord/battery charger. 2. Contact At Home Medical.
Alarm sounds weak	<ol style="list-style-type: none"> 1. Internal part failure. 2. Low battery. 	<ol style="list-style-type: none"> 1. Contact At Home Medical. 2. Charge battery.
Loose lead light remains lit.	<ol style="list-style-type: none"> 1. The connections between the electrode lead wires and the patient cable are not properly secure. 2. Defective lead wires. 3. Defective patient cable. 4. Defective electrodes. 5. Internal part failure. 	<ol style="list-style-type: none"> 1. Check that <ol style="list-style-type: none"> a. Baby's skin under electrode is clean b. The electrodes are not dirty c. The lead wires are securely placed into the patient cable. 2. Replace the wires. 3. Replace the cable. 4. Replace the electrodes. 5. Call At Home Medical.

